

## **FUTURE DIRECTIONS FOR ENDORSED COMPONENTS OF TRAINING PACKAGES**

The SIT07 Tourism, Hospitality and Events Training Package will undergo a review in 2011 as part of the continuous improvement cycle. The review will be conducted via a staged approach, commencing with the Tourism components, Hospitality, and then Events.

The Tourism, Hospitality and Events Training Package Review may result in:

- Updated Qualification Pathways - a review of the pathways between the Tourism (Guiding) qualifications and the Outdoor Recreation qualifications in the SIS10 Sport, Fitness and Recreation Training Package will be conducted. The Events qualifications pathway has been highlighted for a thorough review.
- Additional skills sets - skills set may be required for sustainability and innovation.
- Additional units of competencies - new units may be required for emerging sectors, customer service, and eMarketing.
- Rationalisation of units of competencies - it may be appropriate to rationalise BSBWOR204A Use business technology and SITXCOM004A Communicate on the telephone.
- Rationalisation of requisites - there may be opportunities to rationalise the pre-requisite and co-requisite rules for the Hospitality units of competencies.

Policy-related considerations affecting the training packages:

- The Streamlining of Training Packages policy, as proposed in VET Products for 21st Century, will result in significant structural changes to training packages.
- National Quality Council (NQC) policy allows information about the vocational competence of trainers and assessors to be incorporated into training packages.

### **Implementation**

The reviewed Tourism, Hospitality and Events Training Package will be the foundation for the development of the training package's Quality Implementation Framework.

The Quality Implementation Framework consists of two (2) components:

- Training Package User Guide – The SIT07 User Guide: Doing it Right will be reviewed and aligned with the reviewed Tourism, Hospitality and Events Training Package.
- Right Way Program – The Right Way Program will be rolled out during implementation. The Right Way Program for the reviewed Tourism, Hospitality and Events Training Package will include facility certification, professional development of trainers and assessors, and resource/material certification, as appropriate.

For detailed information on the continuous improvement of SIT07 Tourism, Hospitality and Events Training Package, refer to Appendix A. For a list of occupations in demand, refer to Appendix B.