
Abbreviations and acronyms

CSR	corporate social responsibility
EFFAT	European Federation of Trade Unions in the Food, Agriculture and Tourism Sectors
EU	European Union
EWC	European Works Council
FDI	foreign direct investment
FEHGRA	Federación Empresaria Hotelera Gastronómica de la República Argentina
GDP	gross domestic product
GRI	Global Reporting Initiative
HCT	hotels, catering and tourism
HRD	human resources development
ICTs	information and communication technologies
IH&RA	International Hotel and Restaurant Association
IHG	Intercontinental Hotels Group
IFA	International Framework Agreements
ILO	International Labour Office <i>or</i> International Labour Organization
ISO	International Organization for Standardization
IT	information technology
ITC	International Trade Centre
IUF	International Union of Food, Agricultural, Hotel, Restaurant, Catering, Tobacco and Allied Workers' Associations
LDC	least developed country
MDG	Millennium Development Goal
MICE	meetings, incentives, conferences, exhibitions
NGO	non-governmental organization
OECD	Organisation for Economic Co-operation and Development
PE	private equity
PRSP	Poverty Reduction Strategy Paper
REIT	Real Estate Investment Trust
RevPAR	revenue per available room
SME	small and medium-sized enterprise
TSA	Tourism Satellite Account
UNCTAD	United Nations Conference on Trade and Development
UNFPA	United Nations Population Fund
UNWTO	United Nations World Tourism Organization

VCT	vocational training
WEF	World Economic Forum
WTO	World Trade Organization
WTTC	World Travel and Tourism Council