

ABOUT THE AUTHORS

DR. EFRAIM TURBAN

Dr. Efraim Turban obtained his M.B.A. and Ph.D. degrees from the University of California, Berkeley. His industry experience includes eight years as an industrial engineer, three of which were spent at General Electric Transformers Plant in Oakland, California. He also has extensive consulting experience to small and large corporations as well as to governments. In his over thirty years of teaching, Professor Turban has served as Chaired Professor at Eastern Illinois University, and as Visiting Professor at City University of Hong Kong, Nanyang Technological University in Singapore, National Sun Yat-Sen University in Taiwan, and University of Science and Technology in Hong Kong. He has also taught at UCLA, USC, Simon Fraser University, Lehigh University, California State University, Long Beach, and Florida International University.

Dr. Turban was a co-recipient of the 1984/85 National Management Science Award (Artificial Intelligence in Management). In 1997, he received the Distinguished Faculty Scholarly and Creative Achievement Award at California State University, Long Beach.

Dr. Turban has published over 110 articles in leading journals, including the following: *Management Science*, *MIS Quarterly*, *Operations Research*, *Journal of MIS*, *Communications of the ACM*, *International Journal of Electronic Commerce*, *Information Systems Frontiers*, *Decision Support Systems*, *International Journal of Information Management*, *Heuristics*, and *Expert Systems with Applications*. He has also published 23 books, including *Decision Support Systems and Business Intelligence*, (Prentice Hall); *Expert Systems and Applied Artificial Intelligence* (MacMillan Publishing Co.), *Electronic Commerce: A Managerial Approach*, (Prentice Hall), *Introduction to Information Technology*, (Wiley), and *Introduction to Electronic Commerce*, (Prentice Hall).

DR. LINDA VOLONINO

Dr. Linda Volonino obtained her M.B.A. and Ph.D. degrees from the State University of New York at Buffalo. She is a Senior Editor of *Information Systems Management*, and Associate Editor of *Business Intelligence Journal*. She holds professional certifications as a Certified Information Systems Security Professional (CISSP) and Associate Certified Fraud Examiner (ACFE). She is a consultant for Receivable Management Services, a Dun & Bradstreet strategic partner, providing on-site seminars for senior and financial managers at large U.S. corporations. Dr. Volonino is a member of local and national organizations, including the Teradata University Network (TUN), Information Systems Audit and Control Association (ISACA), Information Systems Security Association (ISSA), the FBI's Infragard, and the Academy of Computing Machinery (ACM).

Professor Volonino developed and directed the Master of Science degree program in Telecommunications Management at Canisius College, Buffalo, NY, and has served as department chair for six years. She has taught as a visiting professor at the University of Southern California (in their overseas program in Germany), the University of Hawaii at Manoa, University of Virginia, City University of Hong Kong, University of Lyon (France), University of Hamburg (Germany), Federal University (Brazil), and Etisalat Academy (Dubai).

Dr. Volonino has coauthored five IT-related books, and has published numerous articles in IT and legal journals, including the *Journal of Data Warehousing*, *Journal of Management Information Systems*, *Erie County Bar Bulletin*, *Ohio Bar Bulletin*, *Communications of the Association for Information Systems*, and *Information Systems Management*. She has presented over a hundred seminars and workshops on cutting-edge IT topics.

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